

Stage 2 Recovery:

Plan Template for Service Providers

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Agency

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Submitted to:

1. Individual Specific Considerations

Risk Areas Identified:	Risk Mitigations
1) Individuals with medical complications 2) Individuals with poor personal hygiene 3) Individuals with limited concrete understanding of the terms virus/pandemic/social distancing 4) Individuals requesting visitors to their home or visits in homes of family/friends	1) Phase 2 will look very similar to phase 1 in these settings, Maintain all phase 1 practices as recommended by the individuals health care provider. 2) Phase 2 will involve expansion Of the social bubble. Hand sanitizer and wipes will be available to the individual at home and in the community. Prior to an outing, hands will be cleaned. Hands will be cleaned prior to re-entering the home and again after entering the home. 3) A concrete visual representing the virus /pandemic /social distancing of which the individual may relate. Viewing of Dr. Bonnie Henry's daily briefings was supported for all individuals. For some, Dr. Bonnie Henry has come to represent the virus. For these individuals who may question current practices, the narrative is flipped so the question becomes "What would Dr. Bonnie say we should do". For social distancing reminders, t-shirts have been made with graphics of the 2m distance reminder. For spatial reminders, the COVID Twirl , is an exercise where the individuals reach their arms out their sides and twirl around. This represents the 2m distance that needs to occur. Reminders to do the CPOVID Twirl are offered if maintaining distance becomes a challenge. 4) During phase 1, there were no visits or visitors permitted. In phase 2, the individuals personal bubble may expand to include visits with family/friends as per the PHO guidelines of : 1) Locationvisits occur outside the home. Covered, private seating areas are available outside of the individuals home for visitors. Visiting with others are preferred outdoors (on decks, backyards, picnics w/use of picnic blankets to promote physical distancing; 2)Duration- Limit the time spent together;3) Relationship- Fewer faces, bigger spaces says Dr. Henry;Do not increase the social bubble too quickly. Phase 2 bubble should be 2-6 family/friends.

ADDITIONAL COMMENTS

Risk mitigations are viewed through the eyes of the individual as outlined in their individual support plans. Person health, safety, social needs, contentment should be balanced with the individuals dignity of risk.

2. Workplace Specific Considerations

Risk Areas Identified:	Risk Mitigations
Low to minimal risk in the individuals home as assessed with the Worksafe Covid 19 Safety plan. Individuals require indirect care that can be provided with social distancing. There is only one staff and one individual in the home at any time. All individuals have their own phones, electronic and social media devices and do not have to share with staff. Personal hygiene/ cough etiquette are a continued daily activity and were in practice prior to the virus. Individuals who access activities outside of the home in settings managed by other service providers. Items being delivered to homes via couriers/delivery drivers that may be at risk of contamination.	Non medical masks or other face coverings are available for use in vehicles where social distancing may not be possible. Hand sanitizer and wipes are available in vehicles to promote hand hygiene. In shared living spaces within the home (kitchen, bathroom living room, light switches/fixtures, door handles), staff clean these areas twice daily with approved disinfectant agents. Staff maintain a daily cleaning checklist available for review. Worksafe Covid 19 Prevention checklist posted at the entrance for all homes. Reminder to complete a self-assessment upon entry for COVID 19 symptoms and exposure. Maintain universal care/cleaning activities of daily living. Individuals and staff have maintained communication with other service providers through weekly telephone , Facetime or Zoom contact. This has been helpful in establishing communication around the resumption of services and what those services will look like moving forward. Resumption and expectations of services will be mutually agreed upon prior to a start time. To ensure safety, consistency and reduce the risk of infection, any deliveries to the home must occur in a designated area. The driver will be advised ,from a distance, to place the objects on a table in that area. Once the driver has departed, staff will put on a mask/gloves and proceed to the area. The staff will wipe down the objects with a disinfectant. Once cleaned , the object will be handed over to the intended recipient.
ADDITIONAL COMMENTS	

3. Staff Specific Considerations	
Risk Areas Identified:	Risk Mitigations

Staff do not work with more than one individual or in more than one setting.

Staff who support individuals with medical complications who are following phase 2 recommendations in their personal lives.

Communications with staff regarding their duties as we shift from phase 1 to phase 2.

Individuals have their own dedicated care team who provide support only for that individual in that individuals home.

Staff supporting individuals with medical complications must follow phase 1 recommendations while supporting that individual. Staff will maintain social distance in the home. Staff will report to the ED prior to each shift for screening of COVID 19 symptoms and exposure.

Staff are not to report to work if they are sick with symptoms of a cold, flu, fever and/or COVID 19. Existing policy states that staff do not report to work if they have any ailment that would prevent them from being able to carry out their duties. Signs are posted reminding staff to stay home if they are sick. Sick day policies have been implemented to allow for staff to be off work

Online meetings have occurred with all staff leading up to the transition to phase 2. All staff are to download the BC COVID 19 app to receive daily updates. Staff have also been advised to review the Worksafe BC Covid 19 resources and the Public Health Office orders and updates. Staff are to complete and sign a checklist confirming that they have done so.

ADDITIONAL COMMENTS

4. Service Specific Considerations

Risk Areas Identified:	Risk Mitigations
Limited areas of risk. Services are not provided in a congregate setting. Individuals returning to accessing community resources. Home share provider returning to accessing community resources. Biggest risk for everyone is complacency.	Practice good hygiene. Wash hands before and after accessing the community. Sneeze and cough etiquette. Limit the location and duration of activities. No unnecessary travel between communities. Wear mask/facial cover when in public settings .Do not access the community if you are sick. Chose outdoor activities rather than indoor activities. Chose drive thru/take away and a picnic rather than eating inside a restaurant. Overlapping protocols to protect individuals and service provider through liaison with Work Safe BC and the Public Health office.
ADDITIONAL COMMENTS Phase 2 plan will be posted in all workplace settings as required by Worksafe BC.	